

Privacy Policy

Brazilian Soccer Schools Dubai (“we,” “our,” or “us”) is committed to protecting your personal data. This Privacy Policy explains how we collect, use, store, and protect your information when you use our website or services.

1. What Information We Collect

We may collect the following personal data:

- Parent/guardian name
- Child’s name and age
- Email address and phone number
- Emergency contact details
- Medical or allergy information (if provided)
- Area/postcode or location data
- IP address and browsing activity (via cookies)

2. Why We Collect It

We collect this data to:

- Register your child for football sessions or free tasters
- Communicate updates and session information
- Ensure player safety (e.g. medical or emergency info)
- Improve the website experience

3. Legal Basis for Processing

We only process personal data:

- With clear user consent
- To fulfil a service you’ve requested
- To meet our legal or contractual obligations

4. Data Security and Storage

- Data is securely stored using trusted third-party tools (e.g. Google Workspace, booking software).
- Access is limited to authorised personnel only.
- We use encryption, password protection, and secure hosting.
- No data is sold or shared with unauthorised parties.

5. Data Retention

- We keep data only as long as necessary to provide services or meet legal requirements.
- If a student leaves, we delete or anonymise their data after 12 months unless you opt in to stay updated.

6. Data Sharing

- Data may be shared with trusted service providers (e.g. booking and payment platforms).
- We never sell personal data to third parties.

7. Children's Data

- All data collected for minors is done with **explicit consent** from a parent or guardian.
- We do not knowingly collect data from children directly.

8. Your Rights

You can request to:

- Access, correct, or delete your data
- Withdraw your consent at any time
- Opt out of marketing messages

Contact us at **dubai@icfds.com** to make any data-related requests.

9. Cookies

We use cookies to enhance site functionality and track performance. By continuing to browse, you agree to the use of cookies. You can manage your preferences through your browser settings.

Data Access & Deletion Requests

You have the right to request access to the personal data we hold about you or your child, and to request its correction or deletion at any time.

To make a request, please contact us at **dubai@icfds.com** with the subject line: **Data Request – Brazilian Soccer Schools Dubai**. We aim to respond within **10 business days** and will handle all requests in accordance with UAE data protection law.

10. Contact

If you have any questions about this Privacy Policy, please contact us:

Brazilian Soccer Schools Dubai

Email: dubai@icfds.com

Phone: +971522379096

By accessing and using the Brazilian Soccer Schools Dubai website and services, you agree to comply with the following Terms and Conditions. Please read them carefully before registering your child or making a booking.

1. Website Usage

- This website is owned and operated by Brazilian Soccer Schools Dubai.
- You agree not to misuse the site or attempt to gain unauthorised access to any part of it.
- All content (logos, images, videos, text) is protected by copyright and may not be used without permission.
- We reserve the right to update or modify the website and its content at any time.

2. Registration and Booking

- All session bookings must be made through the official registration form or booking platform provided.
- By registering your child, you confirm that all information provided is accurate and that you are the legal parent or guardian.
- It is your responsibility to inform us of any medical conditions or special requirements prior to attendance.

3. Payments

- Payments must be made in advance to secure your child's place in a session, term, or event.

- Pricing is clearly stated on the website or booking form and may be subject to seasonal or promotional changes.
- All payments are non-refundable unless otherwise stated (see below).
- Missed sessions due to illness, travel, or personal reasons are not eligible for refunds, but catch-up sessions may be offered at our discretion.

4. Cancellations and Refunds

- In the event of a session being cancelled by us (e.g. weather, venue issue), a make-up session or credit will be offered.
- If a parent chooses to withdraw mid-term, no refund will be issued unless exceptional circumstances apply (at our discretion).
- Holiday camps and special events may have separate cancellation terms, communicated at the time of booking.

5. Conduct and Safety

- All children are expected to behave respectfully and follow coach instructions at all times.
- We reserve the right to suspend or remove any child from sessions if their behaviour poses a safety risk or disrupts others.
- Parents/guardians are expected to collect their children promptly at the end of each session.

6. Media Consent

- We may take photos or videos during sessions for promotional purposes.
- You will be given the option to opt in or out of media consent at the time of registration.

7. Liability

- While every effort is made to ensure a safe environment, Brazilian Soccer Schools Dubai is not liable for any injuries sustained during training.
- Parents are responsible for ensuring that their child is physically fit to participate.

8. Privacy

- We respect your privacy and handle all personal data in accordance with our Privacy Policy
- No data is shared with third parties unless required for service delivery (e.g. booking tools, payment platforms).

9. Governing Law

- These Terms & Conditions are governed by the laws of the United Arab Emirates.
- Any disputes shall be resolved under the jurisdiction of UAE courts.

Contact Us:

If you have any questions regarding these terms, please contact:

Brazilian Soccer Schools Dubai

Email: dubai@icfds.com

Phone: +971522379096